INWIZY

PULSIZY · PRODUCT BROCHURE

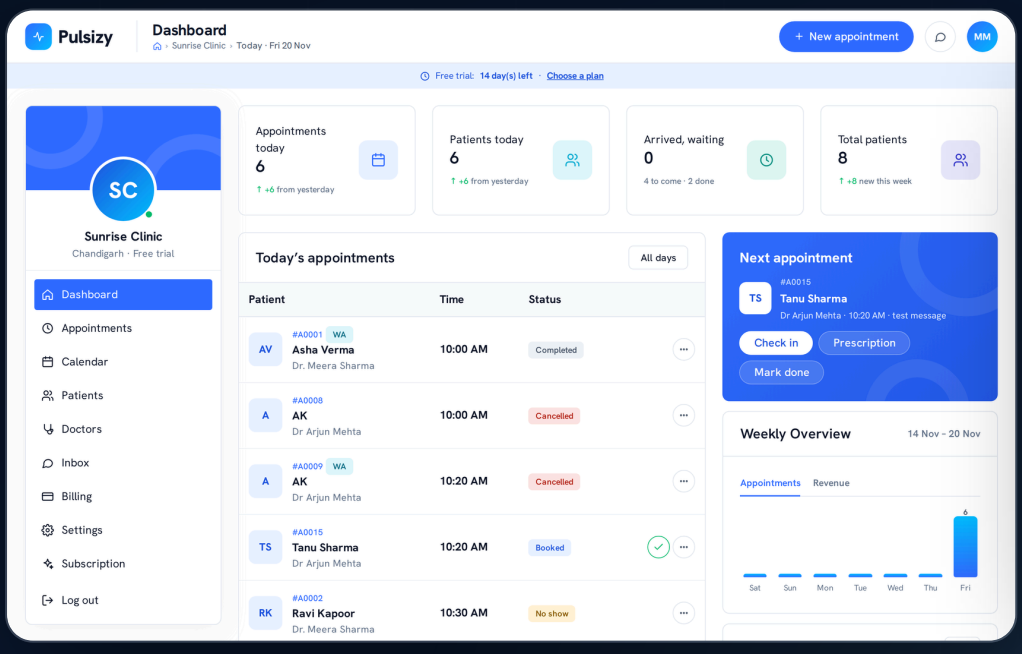
WhatsApp Receptionist for Clinics

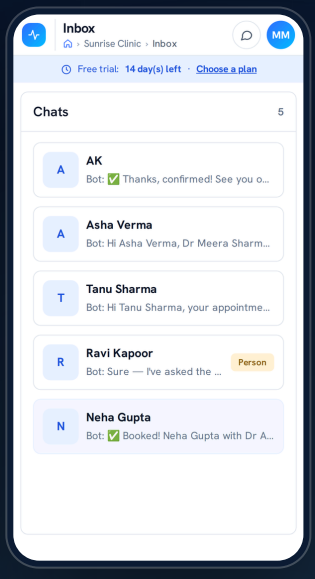
PULSIZY

Your Clinic, on WhatsApp

Patients book, reschedule, cancel and check in by chatting. Reminders go out on their own, the doctor writes prescriptions on screen, and every morning you get a report of the day. No app for your patients to install.

Built for GP clinics · dental · skin & cosmetology · paediatrics · physio · Ayurveda & homeopathy · polyclinics





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ABOUT PULSIZY

A receptionist that never goes home.

Most clinics run on a phone that rings all day, a paper diary and a WhatsApp number nobody owns. PULSIZY answers the chats, fills the diary and reminds the patients, so your desk can look after the people in front of it.

24 h + 2 h
Automatic reminders

7 days
Free trial with WhatsApp

3 roles
Owner · Staff · Doctor

Any phone
Installs like an app

Books on WhatsApp

"Dr Sharma tomorrow evening" becomes free slots, then a confirmed booking. Never double-booked.

Reminders & replies

Reminders go out 24 h and 2 h before. Patients reply 1 to confirm or 2 to cancel.

Check-in on arrival

Patients share their location when they reach the clinic. The desk can also check in by hand.

Daily report

Every morning: today's list, yesterday's no-shows and tomorrow's load, by email and WhatsApp.

Human takeover

Open the Inbox, take over any chat, reply as staff, then hand it back to the assistant.

Appointments & Calendar

Day, week and month views by doctor. Book walk-ins, move, confirm, mark done or no-show.

Patients

Search, add and edit patients, see their history, export their data or erase it for good.

Doctors & timings

Weekly sittings, leave, an on/off switch for bookings and a doctor check-in for the day.

Prescriptions

Write a prescription on screen from pick-lists, print it, or send a link on WhatsApp.

Billing & GST invoices

Invoice a visit, record cash, UPI or card payments, and see billed against collected by FY.

Public booking page

A page and QR code for your clinic. Patients sign in with a link sent to their own WhatsApp.

Your own branding

Upload your logo and it appears on the booking page, prescriptions and invoices.

THE COMPLETE FEATURE LIST

Everything in the box.

The full menu, grouped the way the app groups it.

💬 WhatsApp Assistant

- **Books, reschedules and cancels** from the patient's own chat
- **Understands** English and Hinglish: "kal 6pm", "Friday morning"
- **Offers real free slots** worked out from sittings, leave and bookings
- **Reminders** 24 h and 2 h before, with confirm or cancel by reply
- **Check-in** by sharing a location on arrival
- **Hands over to staff** on emergency words or a request for a person
- **Opt-out** honoured when a patient sends STOP
- Link your number by **QR scan** or the Meta Cloud API

📅 Appointments & Calendar

- **Day, week and month** calendar, filtered by doctor
- **Live slot picker** when you book, plus walk-ins
- **Move, confirm, done, no-show and cancel** in one tap
- **Double-booking blocked** at the database level
- **Follow-up slots** held as tentative and confirmed by the patient
- **Booking rules:** lead time and how far ahead patients may book
- **Reminder hours** you can change for your clinic

🧑‍🤝‍🧑 Patients & Prescriptions

- **Patient list** with search, history and notes
- **Export** one patient's data, or **erase** it permanently with an audit log
- **Prescriptions** from pick-lists of medicines, doses and diagnoses
- **Print** on plain paper or on your pre-printed pad
- **Share** by WhatsApp as a link that expires
- **Doctor signature** and a verify code on every prescription
- **Follow-up date** with an automatic reminder

🧾 Billing & Invoices

- **Invoice a visit** from the appointment, with GST per line
- **Payments** in cash, UPI or card, part-payment allowed
- **Invoices and receipts** to print or send on WhatsApp
- **Billed vs collected** by month, quarter or financial year
- **Outstanding balances** and overdue invoices at a glance
- **Void** an invoice or payment, with the trail kept

👥 Team & Access

- **Owner, Staff and Doctor** logins
- **Doctors see only their own** patients and appointments
- **Several clinics** under one login, with a switcher
- **Doctor attendance:** check in for the day
- **Team page** to add and remove people
- **Installable** on Android and iPhone as an app

🔒 Privacy & Control

- **Privacy notice** and consent captured on first chat
- **Each clinic's data kept apart** from every other clinic
- **Prescriptions stored encrypted**
- **Daily report** to the owner by email and WhatsApp
- **Public booking page** you can switch on or off
- **Usage and wallet** shown before any extra WhatsApp message is charged

LESS TYPING, FEWER CALLS

An assistant built to be safe at a clinic.

Chats the way patients talk

Reads “tomorrow evening”, “6pm” and Hinglish words like “kal” and “parso”, and asks again if it is unsure.

AI is optional

The assistant works on clear rules with no AI. Add AI and it understands more, but the server still does the booking.

Emergency-safe

Words like chest pain or breathing trouble are never answered by the bot. They go straight to your staff.

Magic-link sign-in

Patients open their bookings with a one-time link sent to their own WhatsApp. No password.

Live Inbox

See every chat, who is waiting for a person, and reply from the desk or your phone.

Pay for what you use

Messages are included in the plan. Extra ones come from a prepaid wallet you top up.

BUILT AROUND HOW CLINICS WORK

Control who sees and does what.

Owner, Staff, Doctor

Owners run settings and billing, staff run the desk, doctors see their own day.

More than one clinic

Switch between clinics from one login. Each keeps its own patients and numbers.

Booking rules

Set lead time, booking window, reminder hours and the daily report time.

Logo & pre-printed pads

Your logo on every page, and a plain print mode for pre-printed letterheads.

Works on your phone

Install it from the browser. The bottom bar puts Today, List, Calendar and Inbox a tap away.

Financial-year reports

Billing follows the Indian FY, 1 April to 31 March, with opening and closing balances.

HOW IT WORKS

From a patient’s first message to a paid visit.

1 Set up

Add doctors and sittings, then link the clinic’s WhatsApp.

2 Patients chat

They book, move or cancel by message, day or night.

3 Reminders go out

24 h and 2 h before, with a reply to confirm.

4 Visit and bill

Check in, prescribe, invoice and see it in the report.

INWIZY

WHO RUNS ON PULSIZY

Any clinic that takes appointments.

🩺 GP & family clinics
Walk-ins and booked visits in one list, reminders that cut no-shows.

🦷 Dental clinics
Chair-time slots, recall reminders and treatment follow-ups.

✨ Skin & cosmetology
Repeat sessions, follow-up dates and prescriptions to print.

👶 Paediatrics
Parents book on WhatsApp, with vaccination visits in the diary.

🏃 Physio & wellness
Session bookings, reminders and part-payment billing.

🏥 Polyclinics
Many doctors, many sittings, one front desk and one inbox.

WHY PULSIZY

Four reasons to choose us.

1 Fewer phone calls
Booking and rescheduling happen in chat, not at the desk.

2 Fewer no-shows
Two reminders and a one-reply confirm or cancel.

3 Safe by design
Emergency hand-off, consent, opt-out and separate clinic data.

4 Starts small
Plans from ₹199 a month, with WhatsApp from ₹249, and a free trial.

Ready to try PULSIZY?

Start a 7-day free trial with WhatsApp switched on. Six plans from ₹199 a month (without WhatsApp) and from ₹249 with WhatsApp, up to ₹1,899 for 20 doctors. The ₹999 Assistant plan includes 2,530 messages, about 250 patients a month. Prices are plus 18% GST.

Start Free Trial → Talk to Us

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